## **University System of Georgia**

# Initiatives to Reduce Cost of Textbooks to Students A Business Perspective



"For generations, grumbling about the high cost of textbooks has represented a rite of passage for college students.

Wide-eyed freshmen feign heart failure as they pay for new PSYCH 101, calculus, and unabridged Shakespeare textbooks, while more savvy upperclassmen save 25% to 30% by scouring the stacks for used titles."

- NACUBO Business Officer, December 2010

## Where the New Textbook Dollar Goes\*...

11.7c Author; 32.5c Paper, printing editing; 15.4c Marketing; 10c: Admin; 7c Income

76.6¢

Textbook Wholesale Cost Publisher's paper, printing, editorial, general and administrative costs; marketing costs and publisher's income. Also includes author income.



Freight Expense

The cost of getting books from the publisher's warehouse or bindery to the college store. Part of cost of goods sold paid to freight company.

College Store Personnel

Store employee salaries and benefits to handle ordering, receiving, pricing, shelving, cashiers, customer service, refund desk, and sending extra textbooks back to the publisher.

11.0¢

College Store Income

\*Note: The amount of federal, state and/or local tax, and therefore the amount and use of any after-tax profit, is determined by the store's ownership, and usually depends on whether the college store is owned by an institution of higher education, a contract management company, a cooperative, a foundation, or by private individuals.

4.0¢

College Store Operations Insurance, utilities, building and equipment rent and

I.I¢

and equipment rent and maintenance, accounting and data processing charges and other overhead paid by college stores.

\*College store numbers are averages and reflect the most current data gathered by the National Association of College Stores.





## Preface

- Board of Regents has proactively instituted
   Policy 3.1 in 2005, which calls for..
  - Increasing communication among students, faculty and college bookstores
  - Ensuring bookstores offer best value to students

## Our story today

How the market has responded and institutions and college bookstores are saving money for students...

- Disclosing textbook price, ISBN, with course schedule – expanded marketplace.
- Offering Text-book rentals
- E-Books









## Wade Douglas, Director Georgia State University Bookstore

- 1. Book options for students
- 2. Book Rental: Rent-A-Text
- 3. E-Book: Café Scribe



#### Materials >Select by Course

Booklist for: Georgia State University > Georgia State University > All > Spring 2010-11 >

Downtown > PSYC > 3140 > 11214

#### Required Material(s)

✓ Select/Deselect All (Based On Lowest Price)



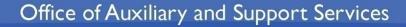
#### Fund of Abnormal Psychology

Author:Comer Edition:6th

- Buy This Item
  - Used \$97.50 [In-Stock]
  - New \$129.75 [In-Stock]
- ✓ Rent This Item
  - Rental \$63.25 [In-Stock]

Return Date 05/03/2011

Students get choices to make informed decisions!















#### What is Rent-A-Text?

Students rent a book for the semester.
Saves Students Money.
Saves Students cash outlay.





## Locally Rentable Title



#### Candidate Profile

- Four-Term Commitment
  - Does not have to be consecutive
- Not a consumable or loose-leaf item
- Not at the end of the edition's life





#### 1st Year Results:

22% of students rented textbooks

#### **Savings:**

Almost \$1 Million to Students









## First Year Rental Statistics

	Fall	Spring	Average/ Total
Titles Available for Rent	952	909	930.5
% of Assortment Available for Rent	32%	33%	32.5%
Number of Units Rented	9,420	7,347	16,767
Student Savings	\$446,966	\$470,550	\$917,516

Total number of students who rented: 6,528 or 21.7%



## Online Textbook Option:

Students can rent from the bookstore or On-Line!

## efollett.com Leading edge retail technology to better serve your campus and community needs

	FY o8	FY 09	FY 10	FY 11
Orders	5,168	5,782	6,190	9,499
% Change in orders	10%	+19%	+11%	+53%

Students getting more comfortable purchasing online....

Total online sales for FY 2011 is 19% of all sales



Another
Textbook
Option:

E-Books

....but not as comfortable using digital textbooks.

FY 2011 sales: 122 units, \$7,690 189% increase over prior year













**Short Demo** 











### Low participation due to:

- 1. New product offering
- 2. Students like paper textbooks currently.
- 3. Portability
- 4. Cultural change?

May be the wave of the future...











## Summary

- Textbook market is constantly evolving
  - •Students have more choices today
  - But Rentals are the new frontier:

### One example, One year, One Million Dollars in Savings

Technology will give students more options More Options Lead to a Better Informed Student

## A Savvy Student Shopper...



## Mr. Elliot Mork Senior, Aeronautical Engineering Georgia Institute of Technology

Туре	Purchase Price	Savings vs. New	Buyba reado			
New	\$100	<b>\$0</b>	\$5	\$50-\$100		
Loose Leaf	\$75	\$25	\$0	\$75		
Custom	\$86	\$14	\$4	\$43-\$86		
Digital	<b>\$</b> 50	<b>\$</b> 50	\$0	\$50		
Bundled/w passcode	\$105	<b>\$0</b>	\$0	\$105		
Used	\$75	\$25	\$5	\$25-\$75		
Rental	\$45	\$55	\$0	\$45		
Source: UGA Bookstore						

## The Next Chapter

- Expand use of options:
  - Rentals
  - E-books
- Continue collaboration with faculty
- Educate students
- Evolution of the campus bookstore

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The End.