
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: May 23, 2017

SUBJECT: ITS Scheduled Maintenance Impacting Availability of GeorgiaFIRST Financials

ITS will be conducting PeachNet Network scheduled maintenance that will impact all services in the Athens DB300 Data Center from 12:01 a.m. on Saturday, June 3, 2017 to 12:00 p.m. (noon) on Saturday, June 3, 2017. This scheduled maintenance impacts the availability of GeorgiaFIRST Financials, including GeorgiaFIRST Marketplace and iStrategy.

Please see the below announcement for more information.

PeachNet Network Scheduled Maintenance

NSS will be conducting switching infrastructure maintenance in the DB300 Data Center during an extended maintenance window from 12:01 a.m. on Saturday, June 3, 2017 to 12:00 p.m. on Saturday, June 3, 2017.

During this time, all services in the DB300 Data Center will be unavailable.

Services impacted include:

- G2I Data Warehouse and Business Intelligence
- GeorgiaBEST Banner Managed Services
- GeorgiaBEST Degree Works Managed Services
- GeorgiaFIRST Financials
- Georgia ONmyLINE
- GeorgiaVIEW Online Learning - X site/institutions only
- INGRESS Registration Sharing System
- MOVEit Managed File Transfer
- PeachNet Cloud Services
- PeachNet Network
- USO Athens Office
- USO Tools
- USO Exchange
- Web Services (www.usg.edu)

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.

ADDITIONAL RESOURCES

ITS Maintenance Schedule and Service Level Guidelines:

http://www.usg.edu/customer_services/service_level_guidelines/

