
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: May 17, 2018

SUBJECT: System Maintenance Scheduled for Release 5.34

GeorgiaFIRST PeopleSoft Financials Update 5.34 will be delivered to Production (FPROD) on Saturday, May 19, 2018. This release provides BOR enhancements and functionality updates.

Specifics regarding modifications in this release are available in the release notes, which are now on the GeorgiaFIRST website: <http://www.usg.edu/gafirst-fin/releases>.

For this update to be applied, the Production databases (FPROD) will be shut down beginning at 11:00pm on Friday, May 18, 2018, and will remain unavailable until 7:00am, Saturday, May 19, 2018.

The following applications will not be available during this scheduled maintenance window:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
- PSQUEST access
- GeorgiaFIRST Marketplace access
- Expenses and ePro Self-Service Portal

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.

