
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: May 23, 2018

SUBJECT: 2018 Benefits Reconciliation User's Guide Now Available

The Benefits Reconciliation User's Guide, as well as the Benefits Reconciliation Task List, have been updated for 2018.

Both of these documents can be found on the GeorgiaFIRST website:

https://www.usg.edu/gafirst-fin/documentation/category/general_job_aids_and_reference_documents.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.

