

## ANNOUNCEMENT

**TO:** GeorgiaFIRST Financials Users

**POSTED:** September 25, 2019

**SUBJECT:** Emergency Maintenance Scheduled for FPROD from 12 - 1:30 p.m. Today

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GeorgiaFIRST is in the process of performing emergency system maintenance for the Production database (FPROD) from 12:00 - 1:30 p.m. today. The following applications will not be available during this maintenance window:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
- PSQUEST access
- GeorgiaFIRST Marketplace access
- Expenses and ePro Self-Service Portal

ITS will send out a follow-up communication when FPROD is back up and available.

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

